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NATIONAL OPEN UNIVERSITY OF NIGERIA

University Village, Nnamdi Azikwe Express Way, Jabi, Abuja Faculty of Agricultural Sciences 2020_1 Examination

Programme: Hotel and Catering Management

Course Title: Security and Loss Prevention Management.

Course Code: HCM 435

Credit Unit: 2

Total Score: 70 Marks Time Allowed: 2 Hours

Instructions: Attempt four (4) questions. Question1 carries 25 marks, while others 15

marks each

- 1a Differentiate between non- Insurance transfer and transfer by Insurance. 8mks
- b. Explain the following:
- (i) Contingency (i)Planning (ii) Political Crime (iii) Computer Fraud (iv) Internal Funding 8mks
- d. Highlight and discuss any three methods of property protection. 9mks
- 2a. Name and explain two (2) common crimes in your society. 10mks
- b. Safety is a necessity in every organization. Mention at least six safety measures you will observe when you check into a city hotel. 5mks.
- 3a. Discuss the purposes for measuring the severity of risk in business. 9mks
 - b. Explain what is meant by: Natural peril, Marketing risk and Risk Financing and Transfer.

6mks

- 4. There are magnitudes earning loss of property in companies. Describe at least four types of threats to earning experienced in companies. 9mks
 - b. What do you understand by insurance rating in loss management? 6mks
- 5a. Any risks is made up of four components or classes. Describe these four classes of risks.

4mks

- b. Explain the various types of resource available to the risk manager. 8mks
- c. Give any three type of losses. 3mks
- 6a. List and discuss the four major methods of handling business risks 6mks
- b. what are the forms of protection of vital records companies? 9mks