



NATIONAL OPEN UNIVERSITY OF NIGERIA
Faculty of Arts
Department of Languages
2020_2 EXAMINATION

COURSE CODE: ENG314
COURSE TITLE: PUBLIC SPEAKING
CREDIT UNITS: 2
TIME ALLOWED: TWO HOURS

INSTRUCTION: Answer two questions in all.

1. Discuss the features of characteristics of the art of listening.

2. Expatiate the importance of the under listed organizational patterns and key ideas in speech
 - a. Topical
 - b. Chronological
 - c. Spatial
 - d. Causal
 - e. Problem-solution

3. Explain the following imperatives in relationship listening skills
 - a. Paying Attention
 - b. Nonverbal Communication
 - c. Feedback