



**NATIONAL OPEN UNIVERSITY OF NIGERIA**

Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja

**FACULTY OF MANAGEMENT SCIENCES**

**2020\_1 EXAMINATION**

**COURSE CODE: BUS831**

**COURSE TITLE: Organizational Theory and Behaviour**

**CREDIT UNIT: 2**

**INSTRUCTION:**

- 1. Indicate your Matriculation Number clearly**
- 2. Attempt question one (1) and any other three (3) questions; four questions in all**
- 3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.**
- 4. Present all your points in a coherent and orderly Manner**

**TIME ALLOWED: 2½ Hours**

***Question One***

a) Organization Development emphasizes on how employees view their environment.  
How will you apply Organization Development Techniques in your environment?

**15Marks**

b) Explain Kotter's Eight-Step Plan for Implementing Change and Action Research.

**10Marks**

***Question Two***

Summarize the dominant models and underlying assumptions of classical organization theory.

**15Marks**

***Question Three***

Explain any five (5) among classical organization theory.

**15Marks**

***Question Four***

a) Recap dominant models, underlying assumptions human resource/organizational behaviour perspective.

**7Marks**

b) Explicate Major Theorists and Contributions human resource/organizational behaviour perspective.

**8Marks**

***Question Five***

a) Educate on the Dominant Model, Underlying Assumptions on systems theory of organization.

**7Marks**

b) What are the Challenges/Opportunities for Organizational Behaviour .

**8Marks**

***Question Six***

a) Discuss the Big Five Personality Model.

**7Marks**

b) Define Person Perception and Common Shortcuts in Person Perception.

**8Marks**