



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
2020_1 EXAMINATION

Course Code: BUS727

Course Title: Organizational Behaviour

Credit Unit: 2

Instructions: 1. Indicate your Matriculation Number clearly
2. Attempt Question 1 and any other two (2) questions
3. Question 1 is compulsory and carries 30 marks while the other 2 questions carry 20marks each
4. Present all your points in coherent and orderly manner

Time Allowed: 2 Hours

1. Distinguish between external and internal environment components of an organization?

30 marks

2. Explain why the study of Organizational Behaviour is said to be beneficial. The study of organizational behaviour is said to build certain managerial skills. List any ten of these skills.

20marks

3. Explain the following theories of personality (i) Humanistic theory (ii) Trait theory and (iii) Psychodynamic theory

20marks

4. Discuss how organizations can ensure the growth of their employees in a highly competitive global business economy?

20marks

5. Organizations may be perceived in terms of interrelated levels in a hierarchical structure. Identify and discuss these levels.

20marks