



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja
FACULTY OF MANAGEMENT SCIENCES
2020_2 EXAMINATION

COURSE CODE: BUS 403

COURSE TITLE: GROUP DYNAMICS

CREDIT UNIT: 3

INSTRUCTION:

- 1. Indicate your Matriculation Number clearly**
- 2. Attempt question one (1) and any other three (3) questions; four questions in all**
- 3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.**
- 4. Present all your points in a coherent and orderly Manner**

TIME ALLOWED: 2½ Hours

- 1a. Discuss the basic assumptions held by most group dynamists as summarized by Dorwin and Alvin (1997) that are relevant to the manager of any work group. **(12marks)**
- 1b. Describe three different kinds of circumstances under which groups come into existence and discuss three types of group formations you know. **(9marks)**
- 1c. Enumerate the basic importance of group evaluation. **(4marks)**
- 2a. Discuss four major internal forces which affect group functioning in organisations. **(8marks)**
- 2b. Give 7 reasons why individuals form groups for both work performance and social processes. **(7marks)**
- 3a. Describe with emphasis on their characteristics the various work groups that are obtainable in an organization **(8marks)**
- 3b. Select any group in your location, identify and discuss with relevant examples 7 possible factors that affect group growth. **(7marks)**
- 4a. List and explain the stages a group is likely to pass through in its developmental process and how they can be managed at the various stages. **(7marks)**
- 4b. Describe the characteristics of four major sociological groups in cooperatives. **(8marks)**
- 5a. Define co-operatives by ICA (1995) definition and explain the seven salient points that can be deduced from this definition. **(9marks)**
- 5b. Enumerate and discuss six of the values of cooperatives which make them stand out among other businesses. **(6marks)**
- 6a. Identify and describe five external factors that could affect group functioning **(8marks)**
- 6b. Discuss useful guidelines that will be required where a group is necessarily used. **(7marks)**