

FBQ1: A person whose job is to extinguish fire is known as a -----

Answer: *Fire fighter*

FBQ2: Hazard caused by fire due to choking is known as -----

Answer: *Suffocation*

FBQ3: The primary risk to people in a fire is smoke -----

Answer: *Inhalation*

FBQ4: Methane is an example of a ----- fuel

Answer: *Gaseous*

FBQ5: Kerosene is an example of a ----- fuel

Answer: *Gaseous*

FBQ6: Ground water that flows naturally from ground is called a -----

Answer: *Spring*

FBQ7: The process of changing or replacing air in any space to control temperature is known as -----

Answer: *Ventilation*

FBQ8: The act of extinguishing fires is referred to as -----

Answer: *Fire fighting*

FBQ9: Structures that serve as shelter for man, his properties and activities are referred to as -----

Answer: *Building*

FBQ10: A hierarchy of authority and responsibility for deciding what, when and how work should be done is referred to -----

Answer: *Administration*

FBQ11: The term ----- means to keep the equipment in operational condition or repair to its operational mode

Answer: *Maintenance*

FBQ12: Health and safety are fundamental requirements in the development of maintenance strategies (True or False)

Answer: *True*

FBQ13: Inspection, measurement and testing are all ----- action in the tourism industry

Answer: *Maintenance*

FBQ14: Guest expectation, health and safety, environmental impact do not influence ----- strategy adopted

Answer: *Maintenance*

FBQ15: Lack of money, lack of appropriate in-hotel experience and lack of suitable manpower pose as a or an ----- to maintenance in hotels

Answer: *Obstacle*

FBQ16: Interaction, repair and inspection are all duties of maintenance -----

Answer: *Personnel*

FBQ17: Wind damage, weathering and lack of maintenance are problems associated with -----

Answer: *Roof*

FBQ18: ----- water contains suspended solids, microbial contamination and turbidity

Answer: *Surface*

FBQ19: The existence of floods, robbery and bomb threat can be described as a -----
---- situation

Answer: *Crisis*

FBQ20: To increase operational stability of the systems, to increase the operational efficiency of facilitiesâ€™, to increase customer satisfaction and to ensure energy expenditure are some of the ----- of hotel maintenance

Answer: *Objectives*

FBQ21: ----- is the process of retaining or improving the hotel image by modifying the tangible products

Answer: *Renovation*

FBQ22: Health and Safety, energy consumption, guest expectation, degree of influence in business activities and environmental impact are some of the factors that influence ----- strategy adopted in a hotel.

Answer: *Maintenance*

FBQ23: ----- materials tend to deteriorate less rapidly from exposure than organic roofing materials

Answer: *Inorganic roofing*

FBQ24: Metal counter flashings protect the top of bituminous base flashings from the entry of -----

Answer: *Water*

FBQ25: Inadequate design, improper installed drainage systems and failure to install overflow scuppers in parapet walls can result in ----- problems

Answer: *Roof*

FBQ26: Walls of a hotel or house need to be protected because they serve as -----
- to the building

Answer: *Skin*

FBQ27: Inability to calculate design loads accurately and inability to prevent the use of

substandard building materials are some of the causes of ----- in Nigeria
Answer: *Building collapse*

FBQ28: Report of ----- of any site is very useful to the architect and the structural engineer in determining what type of foundation is to be used in a particular place
Answer: *Soil test*

FBQ29: Rain, snow, hail are considered as ----- sources of water
Answer: *Natural*

FBQ30: Three aspects such as quantity, quality and ----- of availability water are considered in the course of appraising water resources.
Answer: *Reliability*

FBQ31: The amount of available surface water largely depends upon the amount of ----- over a period of time.
Answer: *Rainfall*

FBQ32: Thermal stratification develops in ----- when the surface water begins to warm.
Answer: *Lakes*

FBQ33: Low running cost, convenience to use and easy to use and guaranteed heat are all advantages of -----fuels
Answer: Solid

FBQ34: Storage space is small, operational labour is less and easy handling during transportation are some of the advantages of ----- fuels
Answer: *Liquid*

FBQ35: ----- is the process of changing or replacing air in any space to control temperature or remove any combination of moisture, odours, etc with the intention of replenishing with oxygen.
Answer: *Ventilation*

Multiple Choice Questions (MCQs):

MCQ1: The scope of maintenance in hospitality industry refers to all but one -----
Answer: Buildings

MCQ2: For effective maintenance practice, one of the following is not important -----
Answer: Good information

MCQ3: The objectives of hotel maintenance should include all but one -----
Answer: To achieve maximum breakdown

MCQ4: The maintenance action does not include -----
Answer: Inspection

MCQ5: One of these factors does not influence maintenance strategy adopted -----

Answer: Health and safety

MCQ6: Reasons for maintenance in hotels include all of the following but one-----

Answer: To conform with new trends

MCQ7: Which of these is not an obstacle to maintenance in hotels -----

Answer: Lack of money

MCQ8: Outsourced contractors can be used for maintenance such as -----

Answer: Painting

MCQ9: Difficulties of hotel operators in the implementation of maintenance plans may include -----

Answer: Acquisition of technicians

MCQ10: Maintenance staff response to maintenance requests may include one of the following -----

Answer: Argue with the guest

MCQ11: Duties of maintenance personnel include which of the following-----

Answer: Inspection

MCQ12: Roof problems may be caused by all except one -----

Answer: Weathering

MCQ13: Initial faulty design of the roof system are costly to correct. Some examples of faulty designs include one of the following -----

Answer: Weak roof structures

MCQ14: In appraising water resources, the following aspects except one should be considered -----

Answer: Quantity

MCQ15: Surface sources of water are generally characterized by -----

Answer: Turbidity

MCQ16: One of the following is not an advantage of solid fuel -----

Answer: They are dirty

MCQ17: Solid fuels consist of all but one -----

Answer: Petrol

MCQ18: Disadvantages of liquid fuel include one of the following -----

Answer: High cost

MCQ19: Fire fighting can be described as an act of -----

Answer: Extinguishing fires

MCQ20: Which of the following is not a fire fighting equipment?

Answer: Water fire extinguisher

MCQ21: Fire fighters provide services in fields such as -----

Answer: Aircraft

MCQ22: Methods of ventilating a building include -----

Answer: Mechanical ventilation

CQ23: An air conditioning system provides all except -----

Answer: Cooling

MCQ24: The functional areas of maintenance management include all except -----

Answer: Budgeting

MCQ25: Building defects could be caused by all of the following except -----

Answer: Fungus stain and harmful growth

MCQ26: A security guard's role include -----

Answer: Report observation

MCQ27: The following except one should be insisted upon if a company security guard is hired -----

Answer: Hold harmless Agreement

MCQ28: A response to a security threat may not include one of the following -----

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Answer: Increased surveillance

MCQ29: Crisis situation may include all but one of the following -----

Answer: Floods

MCQ30: Managers tasks include taking reasonable care to -----

Answer: Enjoy modern equipment in the hotel

MCQ31: Building defects can be caused by the following except one -----

Answer: Absence of termites in the building

MCQ32: The following may be considered in maintaining building except -----

Answer: Use water based or less toxic paints

MCQ33: Sources of pollution in the hotel industry is which of the following -----

Answer: Waste

MCQ34: Water and energy consumption in the laundry could be reduced by the following ways except one -----

Answer: Turn off lights when not in use

MCQ35: The components of a hotel fire safety system does not include one of these ----

Answer: Fire sprinklers