



2021_1 EXAMINATION
NATIONAL OPEN UNIVERSITY OF NIGERIA
FACULTY OF SOCIAL SCIENCES
DEPARTMENT OF TOURISM STUDIES

Course Title: **INTRODUCTION TO AIRLINE MANAGEMENT**

Course Code: **TSM 349**

Course Unit: 2

Time Allowed: 2: 00hrs

Instruction: Answer any three (3) Questions

Question (1).

- a. Define the term transportation. **3.4 marks**
- b. List five (5) mode of transportation **7.5 marks**
- c. Define Air Transportation **3.4 marks**
- d. Explain in detail any three (3) advantages of Air transportation **9 marks**

Question (2).

- (2a). Write short notes on the following elements of transportation with examples
 - (i). The route way. **6.7 marks**
 - (ii). Terminal facilities. **6.6 marks**
- (2b). List five (5) agencies involved in traffic education under institutional framework in Nigerian Airport. **10 marks**

Question (3a). Briefly explain three (3) categories of services in Nigerian airport. **12.3 marks**

Question (3b). Enumerate five (5) key variables internally known to an airline organization
11 marks

Question (4a). List five (5) local airlines operating in Nigeria. **10 marks**

Question (4b). What does the acronym NAMA mean? **2 marks**

Question (4c). Briefly explain five (5) major functions of NAMA. **11.3 marks**