



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**Plot 91 Cadastral Zone NnamdiAzikiwe Express Way, Jabi-Abuja**  
**FACULTY OF MANAGEMENT SCIENCES**  
**DEPARTMENT OF PUBLIC ADMINISTRATION**  
**2021\_1 EXAMINATION**

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**COURSE CODE: PAD 747 (A) CREDIT UNIT: 3**  
**COURSE TITLE: INTRODUCTION TO PUBLIC ADMINISTRATION**  
**TIME ALLOWED: 2<sup>1</sup>/<sub>2</sub>HOURS**

**Instructions:**

- 1. Attempt question number one (1) and any other three (3).**
  - 2. Question number 1 is compulsory and carries 25 marks while the other 3 questions carry 15 marks each. Present all your points in coherent and orderly manner.**
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**QUESTION ONE:**

- (a) What is Administration?(5 Marks)**
- (b) Identify and explain five (5) characteristics of Public Administration. (20 Marks)**

**QUESTION TWO:**

- (a) What is Behavioural Approach? (5 marks)**
- (b) Give five (5) features of behavioural approach (10 marks)**

**QUESTION THREE:**

**Identify and explain at least three (3) forms of power in Bureaucracy.(15marks)**

**QUESTION FOUR:**

**Identify and Explain five (5) elements of Public Policy Analysis. (15marks).**

**QUESTION FIVE:**

- (a) What is an Organization? (5 marks)**
- (b) Distinguish between formal and informal organization.(10 marks).**