



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, NnamdiAzikiwe Express Way, Jabi - Abuja
FACULTY OF MANAGEMENT SCIENCES
2021_1EXAMINATION

COURSE CODE: MBA 835

COURSE TITLE: MANAGERIAL PROBLEM SOLVING

CREDIT UNIT: 3

INSTRUCTION: 1. Indicate your Matriculation Number clearly

2. Attempt question one (1) and any other three (3) questions; four questions in all

3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.

4. Present all your points in a coherent and orderly Manner

TIME ALLOWED: 2½Hours

1a. Define Management and explain the different managerial activities, which are often referred to as elements of Management. (10marks)

1b. Outline the various tasks of a manager in an organisation. (8marks)

1c. Management has increasingly become more about managing people than managing operations. Explain the different kinds of skills needed by a manager in an organisation. (7marks)

2a. Discuss the values of management. (8marks)

2b. Describe the Five environmental factors of the manager. (7marks)

3a. Confusion sometimes arises in the use of these words: "Management and Administration". These words are used by different people and often by the same persons as if they are synonymous. Outline the differences between the two concepts. (8marks)

3b. Explain the three main types of Business objectives and describe their common features. (7marks)

4a. Discuss the various steps involved in planning.(8marks)

4b. Outline the various merits and demerits of planning.(7marks)

5a. Explain the situations which usually alert managers and make them know that there is a problem. (8marks)

5b. Discuss three types of Managerial Problems. (7marks)