



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
2020_2 EXAMINATION 1234

Course Code: MBA814

Course Title: INTRODUCTION TO GENERAL MANAGEMENT

Credit Unit: 3

Instructions:

1. Indicate your Matriculation Number clearly
2. Attempt Question 1 and any other three (3) questions
3. Question 1 is compulsory and carries 25 marks while the other 2 questions carry 15 marks each
4. Present all your points in coherent and orderly manner

Time Allowed: 2 Hours 30 Minutes

EXAMINATION QUESTIONS

1. (a) Briefly discuss Techniques of Human Relations. (10 Marks)
(b) Discuss any Five (5) External Environment Factors of Manager. (10 Marks)
(c) State Five (5) disadvantages of Partnership. (5 Marks)
2. (a) Write Short note on Conditions for Organizing. (5 Marks)
(b) Identify Five (5) Channels which messages can be sent. (10 Marks)
3. (a) Elaborate on any Two (2) Forms of Disadvantages of Planning. (5 Marks)
(b) Elaborate on Features or Characteristics of a Good Objective. (10 Marks)
4. (a) Discuss the Features of Formal Organisation. (10 Marks)
(b) State any Five (5) Advantages of Legal Environmental Factors. (5 Marks)
5. (a) Elaborate on the Advantages of Organizing in an Establishment. (10 Marks)
(b) Briefly State Examples of Business Objectives. (5 Marks)