



**NATIONAL OPEN UNIVERSITY OF NIGERIA
SCHOOL OF AGRICULTURAL SCIENCES
2021 SEMESTER EXAMINATION**

PROGRAMME: HOTEL AND CATERING MANAGEMENT

Programme: Hotel and Catering Management

Course Title: Security and Loss Prevention Management.

Course Code: HCM435

TOTAL SCORE: 70 Marks

TIME ALLOWED: 2 HOURS

INSTRUCTION: Attempt question Number one (1) and any other three (3).

Question number 1 is compulsory and carries 25 marks, while the other questions carry 15 marks each

- 1 a. Contingency planning must be adequate to cover the phases of activities. Identify and Discuss the two phases of contingency planning **10mks**
 - b. Explain the three (3) common features of emergency and recovery plan **6mks**
 - c. Explain four reasons why accident Prevention is an essential part of Loss Control. **5mks**

- 2 a. Indicate the position of a risk manager in an organisational structure? **3mks**
 - b. Distinguish between “opportunity” crime and “organised” crime. **4mks**
 - c. List and discuss the four methods of handling business risks. **8mks**

- 3 a. i. What do you understand by pollution? ii Identify and explain any three common forms of pollution you have learnt about. **11mks**
 - b. List the four components into which risk may be classify. **4mk**
 - c. What is non- Insurance transfer?

- 4a. Briefly discuss the following types of risks: **3mks each**
 - i. Natural perils
 - ii. Loss of personnel
 - iii. Marketing risk
 - iv. Political risk
 - v. Labour Risk

- b. An alternative way of classifying approaches to any kind of loss control is to consider the various types of resources available to the risk manager. State and discuss five available resources to risk and loss managers in organisations. **15mks**