



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, CADASTRAL ZONE, UNIVERSITY VILLAGE, JABI, ABUJA
FACULTY OF MANAGEMENT SCIENCES
2021_1 EXAMINATION

COURSE CODE: CRD 320

COURSE TITLE: COOPERATIVE MANAGEMENT AND ORGANIZATION

TIME ALLOWED: 2 HOURS

INSTRUCTIONS: 1. Indicate your matric number clearly

2. Attempt question one (1) and any other two questions- three questions in all.

3. Question one (1) is compulsory carries 30 marks, while the other questions carry 20 marks each.

4. Present all your points in coherent and orderly manner.

1a. Define cooperative management according to E.V. Mendoza and discuss the objectives of cooperative management. **12 marks**

b. Give at least 5 distinctions between investors owned firm and cooperative enterprise. **10marks**

c. Briefly discuss the monthly report and list items covered by the monthly report **8 marks**

2a. List and explain any two (2) functions of the following:

8marks

i. Board of Directors

ii. Chief Executive

2b. List any four (4) responsibilities of each of the following:

12marks

i. Members

ii. Director

iii. President

3a. In tabular format classify decision making in cooperative on the basis of the levels according to E. Dulfer. **8 marks**

3b. Highlight the process of decision making and discuss them briefly. **12 marks**

4. List and explain the five (5) techniques in decision making.

20 marks

5a. Define operational efficiency and list all the aspect of operational efficiency. **12 marks**

5b. List four (4) parameters for measurements of operational efficiency.

8marks