



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja  
**FACULTY OF MANAGEMENT SCIENCES**  
**2021\_1 EXAMINATION** 1234

**Course Code: BUS727**

**Course Title: ORGANISATIONAL BEHAVIOUR**

**Credit Unit: 2**

**Instructions:** 1. Indicate your Matriculation Number clearly  
2. Attempt Question 1 and any other two (2) questions  
3. Question 1 is compulsory and carries 30 marks while the other 2 questions carry 20marks each  
4. Present all your points in coherent and orderly manner

**Time Allowed: 2 Hours**

1a. Identify the five levels of analysis of Organisational Behaviour? **5Mks.**

1b. Adduce reasons why we study individual perspective of organisational behaviour?  
**12Mks.**

1c. What are the four major features characterize modern organisational behavior? **4Mks.**

1d. Explain the three interrelated but conflicting psychoanalytic concepts of Freudian model? **9Mks**

2a. Identify and briefly explain the nine level taxonomy of boulding's typology? **15Mks.**

2b. Discuss the four functions of informal organisations? **5Mks.**

3a. Enumerate three benefits of informal organization and discuss with illustration? **9Mks.**

3b. Describe the ABC model of attitude? **11Mks.**

4a Explain unconnected stakeholders and well-connected stakeholders? **10Mks.**

4b. Identify and briefly discuss any five strategies for managing conflicts arising from work organization? **10Mks.**