



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, NnamdiAzikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
2021_1 EXAMINATION 1234

Course Code: BUS424

Course Title: Organizational Theory

Credit Unit: 2

Instructions:

- 1. Indicate your Matriculation Number clearly**
- 2. Attempt Question 1 and any other two (2) questions**
- 3. Question 1 is compulsory and carries 30marks while the other 2 questions carry 20marks each**
- 4. Present all your points in coherent and orderly manner**

Time Allowed: 2 Hours

1a. Describe an organization and briefly enumerate the main characteristics of an organisation. **10**

Marks

b. How will you classify organisations? **10 Mark**

c. Discuss the main managerial problems of each type of organisation identified by Blau and Scott.
10 arks

2a. Discuss the functions of management and organisation theory **10 Marks**

b. What are the principal characteristics of classical-mechanistic organizations? **10 Marks**

3a. What is bureaucracy and how does it contribute to organisational efficiency? **10 Marks**

b. Briefly state the characteristics of bureaucracy and the contributions of Max Weber to organisation theory.
10 Marks

4a. State and explain Henry Fayols's principles of organizational management. **10 Marks**

b. List and explain the Principles of effective Organisations by Lyndal Urwick. **10 Marks**