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NATIONAL OPEN UNIVERSITY OF NIGERIA FACULTY OF AGRICULTURAL SCIENCES EXAMINATION 2021 POP EXAMINATION QUESTION 2021 Programme: Agricultural Extension and Management Course Title: COMMUNICATION AND AUDIO-VISUAL TECHNIQUES Course Code: ARD 304 Credit Unit: 2 Total Score: 70 Marks Time Allowed: 2 Hours

INSTRUCTION: Answer any 3 questions.

1a. What do you understand by the term communication? (3marks)

b. Explain the three types of dyadic communication with suitable examples each. (15marks)

c. Give three (3) advantages and disadvantages of Upward Communication (6marks)

2a. What do you understand by the following terms/concepts:

- i. Dialogical communication
- ii. Probing
- iii. Non-verbal communication
- iv. Perception differences (8marks)

b. i. In a tabular form state the types of listening techniques and their purposes and possible responses (15marks)

3a. State five educational uses of Television (5marks).

- b. Briefly discuss any seven (7) guidelines for preparing a video (14marks)
- c. State at least four (4) habits that prevent listening well. (4marks)

4a. In a logical order explain the process of communication (10marks)

b. What are training materials? (3marks).

c. Outline and explain the five design approaches for training materials. (10marks).